

Product-registration / Recall

Dear Customer,

in the unlikely event that findings from our quality assurance make a precautionary recall necessary, it is necessary that you register as a customer.

You must register as a customer in order to be able to take advantage of the guarantee.

By returning this form, you also confirm that you have read and taken note of these owners manual.

If you have any questions about the usage limits of your frame or if anything is unclear after reading these instructions, please contact us by phone or email.

Phone: +49 3672 4838918

E-Mail: info@crossworx-cycles.com

Please send the completed form by post to the following address:

CrossWorxCycles GmbH
Am Mehnert 6
07407 Rudolstadt
Deutschland

Or via email to : info@crossworx-cycles.com

Frame Identification:

Manufacturer	CrossWorxCycles
Modell	_____
Frame Size	_____
Color	_____
Frame Number	_____
Date of Purchase:	_____

Customer Information:

Name:	_____
Address:	_____
Phone:	_____
E-Mail-Address:	_____

CrossworxCycles GmbH | Am Mehnert 6 | 07407 Rudolstadt

With best regards

Christoffer Reichling

CEO

We have ensured that only those employees of our company entrusted with the execution of the recall campaign and previously bound to data secrecy according to § 5 of the Federal Data Protection Act (BDSG) have access to the data or process the data. Data processing by order (§ 11 BDSG) remains unaffected.

Delivered addresses will only be used to inform the owner about the recall and are only accessible to authorized employees. We are aware of the BDSG and the general regulations for data transfer, processing and use of data by the recipient in § 43 para. 2 StVG.